



August 22, 2022

Dear Singer Kittredge Family,

Lead times are more important, yet more variable than ever before. Our answer to this is a robust investment in inventory across Singer Equipment Company. We are buying in larger quantities, securing better pricing for our customers, and ensuring that we can keep more stock on hand to reduce lead times.

To accommodate the additional space required, we have chosen to close 3 of our 5 showrooms. Our Agawam MA, Albany NY, and Tonawanda NY showrooms will be closing for cash and carry business. We will begin by opening for half days for 2 weeks, and then transition to appointments only. As of Monday, September 19, 2022, our showrooms will no longer be open to the public.

Your Account Manager is happy to come to you, and ready to assist with whatever you need. If you have an account with us and would like to place an order for pick up, you will be able to do so during select hours which will vary by location.

We are so fortunate to continue to grow together and thank you for that. Much has changed in our industry and our company, and much continues to change, but our relationships are a constant. We continually strive to strengthen those relationships and offer our customers more of the services they want and need.

Sincerely,

Jeff Mackey

President, Singer Kittredge

Order by Phone – Monday through Friday, 8am – 5pm:

Agawam, MA – 413-304-4100 | Tonawanda, NY – 716-995-7824 | Albany, NY – Not Available

100 Bowles Road
Agawam, MA 01001
413.304.4100

484 Avenue D
Williston, VT 05495
802.865.1700

618 Route 3A
Bow, NH 03304
603.228.9460

116 Railroad Avenue
Colonie, NY 12205
518.801.1833

17 Pearce Avenue
Tonawanda, NY 14150
716.995.7822